TOEIC

HOW TO PLAY?

PRESENTER: DIEGO

How to meet the graduation requirements

怎麼畢業啊！？

英文系、翻譯系、國企系

大專英檢：240
多益成績：750

新管學院

大專英檢：180
多益成績：550

歐亞學院

大專英檢：210
多益成績：650

TOEIC

Reading
100 Questions

Part 1
Photographs — 6 questions
Part 2
Question-Response — 25 questions
Part 3
Conversations — 39 questions
Part 4
Talks — 30 questions

Listening
100 Questions

Part 5
Incomplete Sentences — 30 questions
Part 6
Text Completion — 16 questions
Part 7
Reading Comprehension — 54 questions
(including single and multiple passages)

多益不能再考卷上做筆記
所以請用短暫記憶法

YOU CANNOT TAKE NOTES
ON THE TEST PAPER
需要高強度專注力

LISTENING

Part 1
Photographs — 6 questions

shovel?

in the forest?

Television?

with white shirt?

1.



2.



sand?

dig?

Plug in?

squat?

LISTENING

Part 2
Question-Response — 25 questions

WH 問句

What you see:

PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

7. Mark your answer on your answer sheet.

8. Mark your answer on your answer sheet.

9. Mark your answer on your answer sheet.

10. Mark your answer on your answer sheet.

What you hear:

7. (W-Br) Where's the new fax machine?

(M-Cn) (A) Next to the water fountain.
(B) I'll send a fax tomorrow.
(C) By Wednesday. [5 seconds]

LISTENING

Part 3
Conversations — 39 questions

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

1

32. Why is the woman calling?
- (A) To cancel an order
- (B) To complain about a product
- (C) To redeem a gift card
- (D) To renew a warranty

33. What does the man ask the woman about?
- (A) A model name
- (B) A brand of coffee
- (C) A catalog number
- (D) A date of purchase

34. What does the man offer to do?
- (A) Provide a discount
- (B) Send a free sample
- (C) Extend a warranty
- (D) Issue a refund

2

35. Where do the speakers work?
- (A) At a hotel
- (B) At a department store
- (C) At a restaurant
- (D) At a call center

36. What does the man ask about?
- (A) How many people have applied for a promotion
- (B) If a manager is in the lobby
- (C) Whether a position is available
- (D) When new shifts will be assigned

37. What does the woman say the man should be prepared to do?
- (A) Handle customer complaints
- (B) Work within a budget
- (C) Get to know local clients
- (D) Work evening hours

LISTENING

Part 4
Talks — 30 questions

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

1

71. What does the speaker say about the repair?
(A) It is not required.
(B) It has been finished early.
(C) It will be inexpensive.
(D) It is covered by a warranty.

72. When can the listener pick up his car?
(A) Today
(B) Tomorrow
(C) Next week
(D) In two weeks

73. What does the speaker offer to do?
(A) Look for a used part
(B) Refund the cost of a charge
(C) Send an invoice
(D) Arrange a ride

2

74. What kind of business does the speaker work for?
(A) A restaurant
(B) A supermarket
(C) A furniture store
(D) A fitness center

75. Why does the speaker assign extra work to the listeners?
(A) A deadline is approaching.
(B) A staff member is unwell.
(C) Many customers are expected.
(D) Equipment needs to be unpacked.

76. What does the speaker ask listeners to tell customers about?
(A) New business hours
(B) Discount cards
(C) A special dish
(D) A holiday sale

READING

Part 5

Incomplete Sentences — 30 questions

文法、字彙、片語

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Customer reviews indicate that many modern mobile devices are often unnecessarily ------- .

(A) complication
(B) complicates
(C) complicate
(D) complicated

102. Jamal Nawzad has received top performance reviews ------- he joined the sales department two years ago.

(A) despite
(B) except
(C) since
(D) during

103. Gyeon Corporation's continuing education policy states that ------- learning new skills enhances creativity and focus.

(A) regular
(B) regularity
(C) regulate
(D) regularly

104. Among ------- recognized at the company awards ceremony were senior business analyst Natalie Obi and sales associate Peter Comeau.

(A) who
(B) whose
(C) they
(D) those

105. All clothing sold in Develyn's Boutique is made from natural materials and contains no ------- dyes.

(A) immediate
(B) synthetic
(C) reasonable
(D) assumed

READING

Part 6
Text Completion — 16 questions

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following e-mail.

To: Project Leads
From: James Pak
Subject: Training Courses

To all Pak Designs project leaders:

In the coming weeks, we will be organizing several training sessions for ------- **131.** employees. At Pak Designs, we believe that with the proper help and support from our senior project leaders, less experienced staff can quickly ------- **132.** a deep understanding of the design process. ------- **133.**, they can improve their ability to communicate effectively across divisions. When employees at all experience levels interact, every employee's competency level rises and the business overall benefits. For that reason, we are urging experienced project leaders to attend each one of the interactive seminars that will be held throughout the coming month. ------- **134.**.

Thank you for your support.

James Pak
Pak Designs

131. (A) interest
(B) interests
(C) interested
(D) interesting

132. (A) develop
(B) raise
(C) open
(D) complete

133. (A) After all
(B) For
(C) Even so
(D) At the same time

134. (A) Let me explain our plans for on-site staff training.
(B) We hope that you will strongly consider joining us.
(C) Today's training session will be postponed until Monday.
(D) This is the first in a series of such lectures.

NEW

READING

Part 7

Reading Comprehension — 54 questions (including single and multiple passages)

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following advertisement.

Used Car For Sale. Six-year-old Carlisle Custom. Only one owner. Low mileage. Car used to commute short distances to town. Brakes and tires replaced six months ago. Struts replaced two weeks ago. Air conditioning works well, but heater takes a while to warm up. Brand new spare tire included. Priced to sell. Owner going overseas at the end of this month and must sell the car. Call Firoozeh Ghorbani at (848) 555-0132.

147. What is suggested about the car?
(A) It was recently repaired.
(B) It has had more than one owner.
(C) It is very fuel efficient.
(D) It has been on sale for six months.

148. According to the advertisement, why is Ms. Ghorbani selling her car?
(A) She cannot repair the car's temperature control.
(B) She finds it difficult to maintain.
(C) She would like to have a newer model.
(D) She is leaving for another country.

READING

Part 7
Reading Comprehension — 54 questions (including single and multiple passages)

Questions 149-151 refer to the following article.

On Monday, Salinas Products, a large food distributor based in Mexico City, announced its plans to acquire the Pablo's restaurant chain. Pablo Benavidez, the chain's owner, had been considering holding an auction for ownership of the chain. He ultimately made the decision to sell to Salinas without seeking other offers. According to inside sources, Salinas has agreed to keep the restaurant's name as part of the deal. Mr. Benavidez started the business 40 years ago right after finishing school. He opened a small food stand in his hometown of Cancún. Following that, he opened restaurants in Puerto Vallarta and Veracruz, and there are now over 50 Pablo's restaurants nationwide.

149. What is suggested about Mr. Benavidez?
(A) He has hired Salinas Products to distribute his products.
(B) He has agreed to sell his business to Salinas Products.
(C) He has recently been hired as an employee of a school.
(D) He has been chosen to be the new president of Salinas Products.

150. According to the article, where is Mr. Benavidez from?
(A) Cancún
(B) Veracruz
(C) Mexico City
(D) Puerto Vallarta

151. What is indicated about the Pablo's restaurant chain?
(A) It was recently sold in an auction.
(B) It will soon change its name.
(C) It was founded 40 years ago.
(D) It operates in several countries.

READING

Part 7
Reading Comprehension — 54 questions (including single and multiple passages)

Questions 161-164 refer to the following information.

Notice Board Space Available to Community Groups

Mooringtown Library is pleased to invite local community groups to use the free advertising space on its new notice board, located outside the front entrance of the library. Space on the board is available for up to four weeks at a time.

Notices must be approved in advance at the library's front desk and must meet the following requirements. All content must be suitable for public display. The notice must be written or printed on standard-quality paper with dimensions of either 8.5 in x 11 in or 5.5 in x 8.5 in. The desired start and end date for display should be written in the front bottom right corner. — [1] —. Any notices that do not meet these requirements will not be considered and will be discarded. — [2] —.

— [3] —. Submissions are now being accepted at the Mooringtown Library front desk. Please have the actual notice, in the format in which you would like it to appear, with you when you arrive. Within one business day, you will receive a call confirming that your notice has been added to the board. — [4] —.

Mooringtown Library
www.mooringtownlib.co.au

161. What is indicated about advertising space on the Mooringtown Library notice board?

(A) It is available at no charge.
(B) It can be used for any length of time.
(C) It is open to all area businesses.
(D) It is intended mainly for sporting events.

162. What is NOT a stated requirement for a notice to be placed on the board?

(A) It must meet certain size requirements.
(B) It must be marked with posting dates.
(C) It must be reviewed beforehand.
(D) It must be signed by a librarian.

163. What should an advertiser bring to the library when making a submission?

(A) An outline of proposed content
(B) A final version of the notice
(C) A completed submission form
(D) A letter from an organization

164. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"The name and telephone number of the person posting the notice must be clearly marked on the back."

(A) [1]
(B) [2]
(C) [3]
(D) [4]



READING

Part 7
Reading Comprehension — 54 questions (including single and multiple passages)

Questions 176-180 refer to the following advertisement and e-mail.

http://www.businessaudiopro.com

Business Audio Pro

Enhance Your Company's Image with a Professionally Recorded Telephone Greeting

A professional, personalized voicemail message creates an excellent first impression. **Business Audio Pro** meets your specifications to record a customized telephone greeting within three business days!

Services We Offer:

1. **Professional Voice Talent for Voicemail Messages**–We have numerous male and female voice actors with a wide range of tones, accents, and dialects. Visit businessaudiopro.com to hear examples of what each actor sounds like and choose the one that best suits your needs.
2. **On-Hold Messages**–We also create professional on-hold messages with pleasant music to enhance your customers' experience.
3. **Customized Script Writing**–Our experienced script writers can help you craft a personalized message that distinguishes you and your business.
4. **Multilingual Voice Production**–For those with a multilingual customer base, we offer services in a wide range of languages.

Send us an e-mail (inquiry@businessaudiopro.com) with your contact information and your specific needs. A representative will call you within 24 hours to discuss your project and provide a price estimate.

To:	inquiry@businessaudiopro.com
From:	j.annesly@anneslydata.com
Date:	June 25
Subject:	Request

I found your notice in the newspaper and wish to use your services for my data-processing and transcription business. I am looking specifically for a professionally recorded voicemail greeting intended for my clients, and I wonder if you would be available to write and record this for me, and how soon. Since I work with English- and Spanish-speaking clients, I would like the message to be recorded in both languages. Please reach out to me at my mobile phone between the hours of 10:00 A.M. and 5:00 P.M. I hope to hear from you soon.

Thank you,

Jody Annesly
Annesly Data
512-555-6879 (mobile)
342 Maymill Road, Fort Worth, TX 70609

176. According to the advertisement, why should customers visit the Business Audio Pro Web site?
(A) To hear voice samples
(B) To add a new phone number
(C) To submit a credit card payment
(D) To request recording equipment

177. What is suggested about Business Audio Pro?
(A) It fills orders once a week.
(B) It advertises in the newspaper.
(C) It specializes in data-processing services.
(D) It has recently expanded its business.

178. Who most likely is Ms. Annesly?
(A) An actor
(B) A script writer
(C) A sales associate
(D) A business owner

179. What service does Ms. Annesly NOT request from Business Audio Pro?
(A) Professional voice talent
(B) On-hold messages
(C) Customized script writing
(D) Multilingual voice production

180. What will Ms. Annesly most likely do within 24 hours?
(A) Meet with an actor
(B) Visit a recording studio
(C) Write a script
(D) Speak with a representative

THANK YOU FOR PARTICIPATING!